

Terms & Conditions

Public Events



Devon Ghost Tours

Here at Devon Ghost Tours, we do our up-most to make sure all the events we organise are conducted in a professional manner. You agree that by booking an event you accept that all services from Devon Ghost Tours are classed as for entertainment purposes only.

Devon Ghost Tours cannot guarantee that Paranormal Activity will take place and therefore we cannot make any guarantee about the validity and truth behind your personal experiences whilst at an event. However, what we will guarantee is that all our events are organised and are always conducted under controlled conditions.

The following terms and conditions are to ensure that you are fully aware of the nature of the events organised and run by Devon Ghost Tours.

(1) Due to the nature of some of our events the following age restriction applies. The minimum age for participants on all our Paranormal Investigation events is 18 years or older.

(2) If anyone arrives who appears to be or we suspect to be under the influence of alcohol or drugs, they will be asked to leave the premises immediately, regardless. Police will be contacted if needed. No refunds will be given in these circumstances.

(3) Due to the law, no smoking is allowed indoors at ANY of our events. There may well be a designated smoking area at some of our events. But please understand these are likely to be outdoors. However, we cannot guarantee that these facilities will be readily available.

(4) Due to Health and Safety restrictions at our locations pregnant woman are not allowed on our events.

(5) Devon Ghost Tours will not at any time, location or event, be liable or responsible for any loss or damage to equipment belonging to the participants, during and after the event, even if caused by, for example suspected paranormal activity.

This document is correct as of January 2022 with a version number of 1.0 and will supersede any version that came before.

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(6) All personal belongings, clothing, equipment, vehicles and other effects belonging to you, or members of your party are your own responsibility and will always remain so. Devon Ghost Tours are not and cannot be held responsible for the safe custody of attendee's property, for its loss, damage or theft.

(7) In the event of any unforeseen problems, accidents or incidents that may happen during an event, all members of the party are advised that you are all, responsible for your own safety. You **MUST** listen to the Devon Ghost Tours staff and the venues health and safety talk. Devon Ghost Tours cannot and do not accept any liability for any accident or injury to you or death, however caused.

(8) Any event due to take place wholly or partially in the open air could be affected by adverse weather conditions. In this case, Devon Ghost Tours reserves the right to relocate the event to an area which is undercover. In most cases all our events will still take place and it is your responsibility to bring suitable clothing to match the weather conditions of the time.

(9) Devon Ghost Tours only use experienced paranormal investigators and mediums, however all statements made by our paranormal investigators and or mediums are their sole opinion of the individual paranormal investigator and or medium.

(10) Please note that Devon Ghost Tours accounts all information regarding any paranormal activity occurring at the locations are not fabricated in any way shape or form. Although Devon Ghost Tours members have on occasion witnessed and recorded paranormal activity in these locations we cannot and will not guarantee that any paranormal activity will take place on the nights of the event.

(11) Devon Ghost Tours do not recommend that guests book any Devon Ghost Tours events if they suffer from any heart condition or any other serious illness or disability that may hinder movement or stability. If you suffer from any serious medical Condition, please understand that if you have not made this aware to Devon Ghost Tours, we will not and cannot be held responsible for the consequences of any trauma experienced before, after or during any of our events.

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(12) Devon Ghost Tours encourage all guests to bring any filming, recording or photographic equipment for personal use, Devon Ghost Tours may also use certain recording equipment, whether in digital, videos or audio recordings these maybe used on our web site and other advertising. You may inadvertently appear in imagery that appears on the Devon Ghost Tours web page site and or publicity materials. You hereby agree to their use.

(13) By agreeing to the terms and conditions detailed and set out by Devon Ghost Tours you further indemnify the organizers / promoters and all team members associated to and working with Devon Ghost Tours from and against all legal liability, in respect of any costs, claims, damages, demands, penalties, actions, proceedings, suits, losses or expenses in respect of arising injury to or the death of any person, or damage to any property arising from my participation in the chosen Devon Ghost Tours paranormal event, course / workshop and or demonstration.

(14) All event bookings made through Devon Ghost Tours constitutes your acceptance of our terms and conditions in full. Devon Ghost Tours may amend these terms and conditions at any time.

(15) Once deposit is made for ANY of our Paranormal Events, Workshops, Demonstrations (Audience With), you agree that your deposit is Non-refundable / Non-Transferable.

(16) If for any reason the venue has to cancel an event through no cause of their own, A new date will be given, if you are unable to attend the new date, you can transfer to a different event or a gift voucher will be issued, we do not offer refunds for this type of cancellation. This also includes restrictions that are put in place due to Covid-19.

(17) Once you have booked onto any of Devon Ghost Tours Events, you agree that the remaining balance is paid in full on time. If payment is not paid on time, Devon Ghost Tours has the right to resell any places you have booked.

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(18) You must inform Devon Ghost Tours of any name changes to your group, 48 hours before the event you have booked onto. If this isn't done, Devon Ghost Tours have the right to refuse entry.

(19) No animals (including birds) except guide dogs are to be brought into the premises, other than for a special event agreed to by Devon Ghost Tours.

(20) Video, Photographic & EVP Evidence

Devon Ghost Tours have the rights to all photographic, video and EVP evidence captured at any event hosted by Devon Ghost Tours. We have the right to use any evidence caught by the public in any of our publications or websites.

All content on our website including text, images, video footage and EVP recordings are the property of Devon Ghost Tours. Content including text, images, video footage and EVP recordings & social network or public website footage captured by Devon Ghost Tours staff is the property of Devon Ghost Tours and MAY NOT be used by any other entity. Any source of copyright infringement will be dealt with accordingly by Devon Ghost Tours and the party involved. Any video footage/images/pictures captured by the customer is copyright to the person who took the footage/picture.

We do allow customers to capture video evidence and photo evidence at all our events, before photos, video footage or EVP evidence is posted on any public website such as Facebook or YouTube Devon Ghost Tours must first review the evidence to ensure it is genuine and has not been enhanced in anyway. Approved video footage, photographic evidence or EVP recordings may only then be uploaded.

(21) Tags

Customers are not permitted to tag Devon Ghost Tours in any videos on Facebook or other public websites. Anyone who has tagged Devon Ghost Tours will be asked to remove the tag and any Devon Ghost Tours names associated with the footage. ALL video footage evidence must be emailed to Devon Ghost Tours who will upload to their website and official Facebook group.